

ESC

SG #4,

APG #5

**Captain Matt
Pommer**

Optimize Staff

**(Amongst Clinics, in
consideration of Patient
Treatment Needs)**



NAVAL DENTAL CENTER SOUTHWEST CLINIC LOCATIONS



NAVSTA
NAB

SIMA
NASNI
FISC
SUBASE
EL CENTRO



Key Goal

The challenge for each Branch Clinic:

Efficient Utilization of the assets that Captain Kirby has entrusted to you/us (people, money, equipment and facilities) for the care of the patients entrusted to Captain

The Main Thing

(Captain Kirby's Patients)

- **1* Patients:**
- **Non-Deployed: 34,000**
- **Deployed: 3,500**
- **Ship Board: 8,500**
- **Total: 46,000**

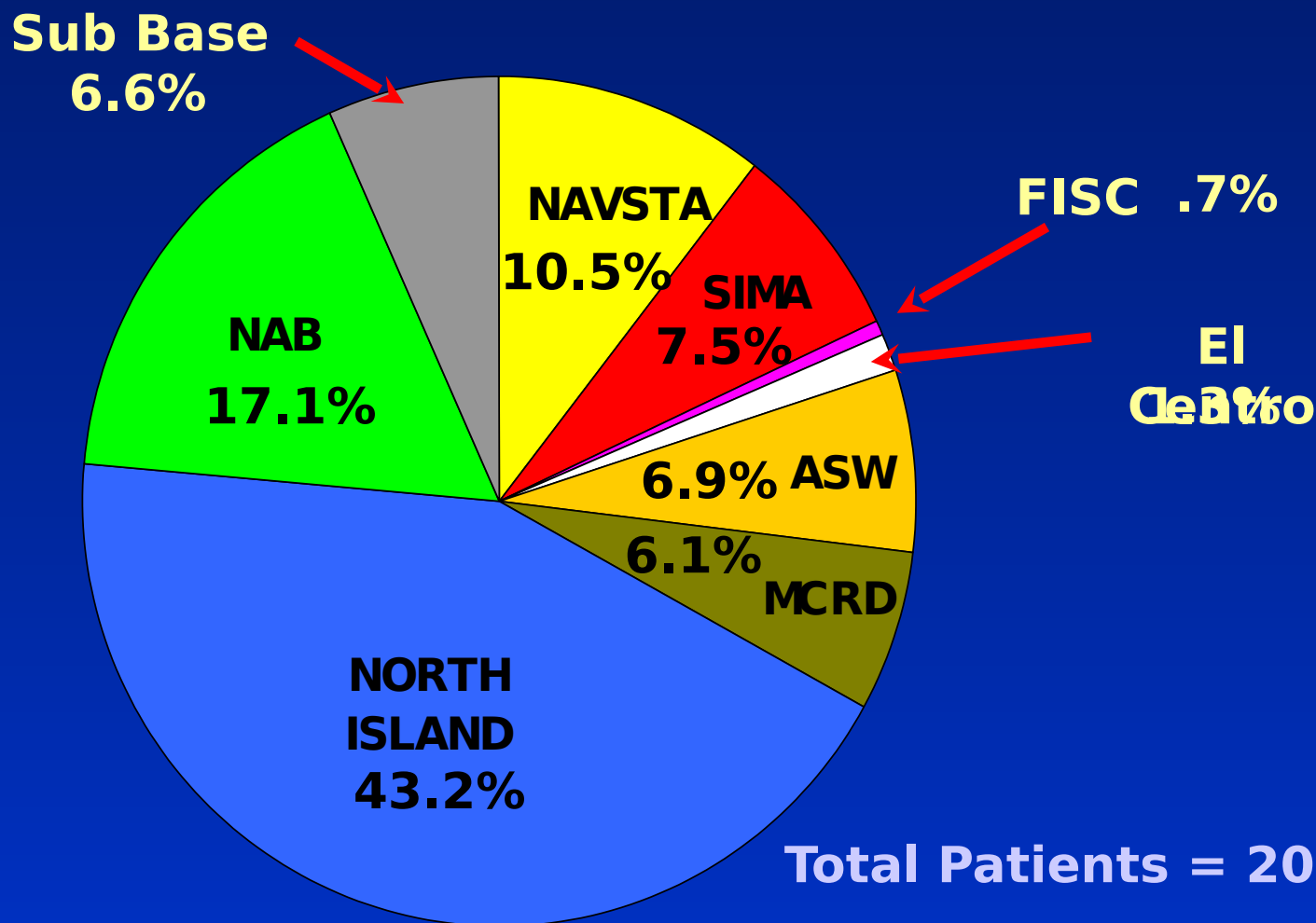
**1* = Primary
Patients**

The Main Thing: Patients (in smaller pieces)

- **Customer Units/UICCs = 353**
 - **Southern Clinics = 210 Units**
 - **Northern Clinics = 143 Units**
 - **Ship Based (8,500)**
 - **32 CGs, DDGs, FFGs, DDs**
 - **Marine Recruits (22,000/yr.) (Not in DENCAS data base!)**
 - **43 Recruit Companys**
 - **Others (2*)**
 - **Coast Guard, Reserve Mobilizations, Army, etc.**
 - **Referrals (2*)**
- 2* = Secondary Patients**
- 2* = Secondary Patients**

NDCSW Patients

("Southern" Clinics)



Total Patients = 20,814

Does Not include 2*
patients

Essential Assets

(“Southern” Clinics, Not Headquarters Staff)

Officers = 82

Enlisted = 173

Contract Dentists = 18

Contract RDH = 22

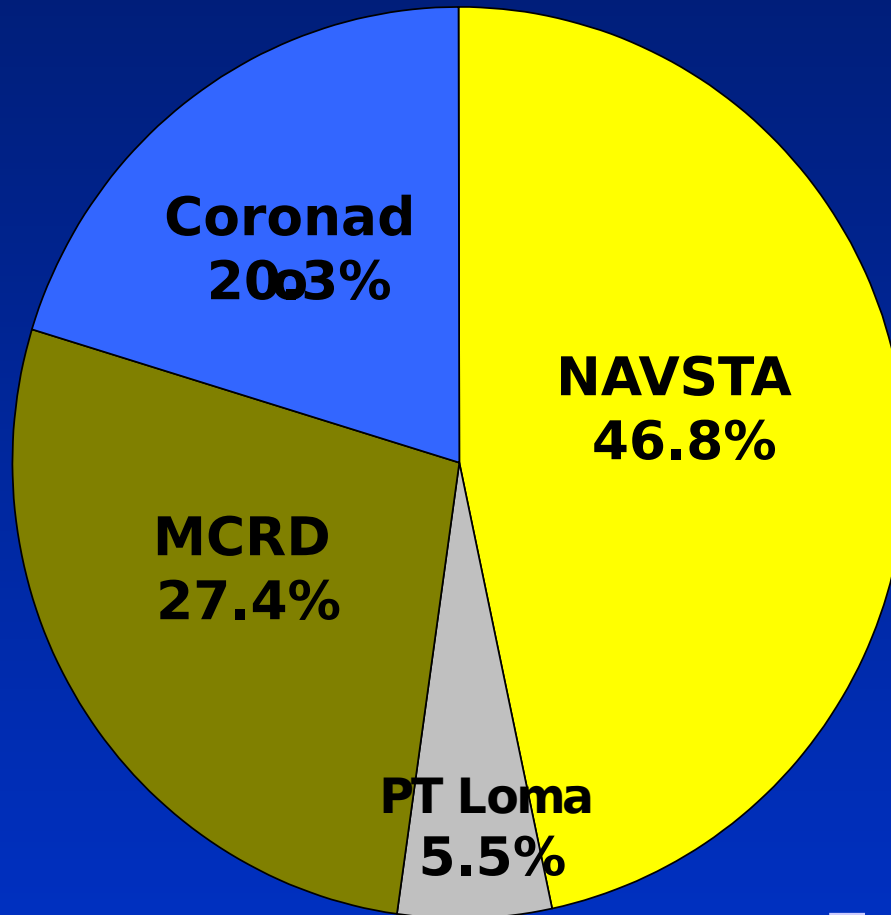
Civil Service = 24

Contract Assistants = 46

Total = 365

BDCSD Assets/People

(Southern Clinics)



Total Personnel = 365

Essential Assets (Training)

**AEGD Officers = 9 (8-Summer
2004)**

**ACP Officers = 2 (6-Summer
2004)**

Program Directors = 3

“Mentors” = 21

Assistants = 13

Total = 48

Command CE Courses

BDCSD sponsors 19 annual continuing education courses for military and civilian personnel, including:

**Dental Treatment Planning ,
Oral Surgery for the General Dentist,
Nitrous Oxide/Oxygen Inhalation Sedation,
Dental Administration for Petty Officers,
Operative Dentistry, Oral Medicine and Oral Pathology,
Orofacial Pain and Temporomandibular Disorders,
Endodontics,
Laboratory Technique Course for Dental Implants,
Removable Prosthodontics
in the Comprehensive Dental Practice, Periodontics,
Preventive Dentistry for Dental Technicians. Casualty**

Most Important Measurements

- **Shore ODR = 90.53%**
- **Shore DH = 40.38%**
- **Fleet/Ship ODR = 90.3%**
- **Fleet/Ship DH = 28.3%**
- **9 consecutive ships deployed above 95% ODR**
- **248 consecutive recruit comp. Grad above 95% ODR**
- **XXX consecutive subs deployed above 95% ODR?**
- **XX consecutive aviation squadrons deployed above 95% ODR?**
- **XX consecutive SEAL teams deployed above 95% ODR?**

Essential Assets

(Shared with “Navy Dentistry’s Needs”)

We have Command assets:

- **GITMO: Doc/Tech team x 6 mns**
- **Iraq: Doc to State Department x 6 mns**
- **Camp Pendleton: Doc/Tech team x 6 wks**
- **Camp Lejeune: Doc/Tech team x 3 wks?**
- **Kuwait: Doc to Kuwait x 6 mns**

Internal moves: all southern branches!!!

Misc: Security Force, Funeral Detail, etc.

**AND summer PCSs, CoC, Summer Surge,
Reserve Mobilizations, Deployments, etc.**

Essential Foundation

- **High Quality Dental Care**
- **Delivered to the Right Patient**
- **In a clean safe environment**

Essential Foundation

We MUST Work

SMART and

As a TEAM

**If we are to be
successful for our
patients!**

Commanding Officer Expectations

**Leadership...empowered
...do the Right thing &
...set the example.**

**Team Ethics...work together for patient
care.**

Challenges & Solutions

- **Right Provider**
- **Right
Branch/Department**
- **Right Patient**
- **Right Tech, Supplies,**

Challenges & Solutions

- **Patient Treatment Needs**
- **Patient Availability**
- **Patient Access**
- **Patient in the Dental Chair!**

“Our Patients” vs Who we see

- **Two surveys (~500pts.) showed:**
- **24% are “our DENCAS patients”**
- **76% are Not “our DENCAS patients”**
- **Variation by department, 10%-39%**

“Our DENCAS Patients” vs Who we see

“Our” Patients by Department

RDH	18%
PERIO	32%
ORTHO	32%
GEN DEN	39%
OD	25%
PROSTH	20%
SURGERY	10%

Navy Dentistry Metrics

~~BDCSD Metrics~~

To **LOOK** is one thing,

To **SEE** what you look at is another,

To **ACT** on what you see is all that
really matters!

The Road Map

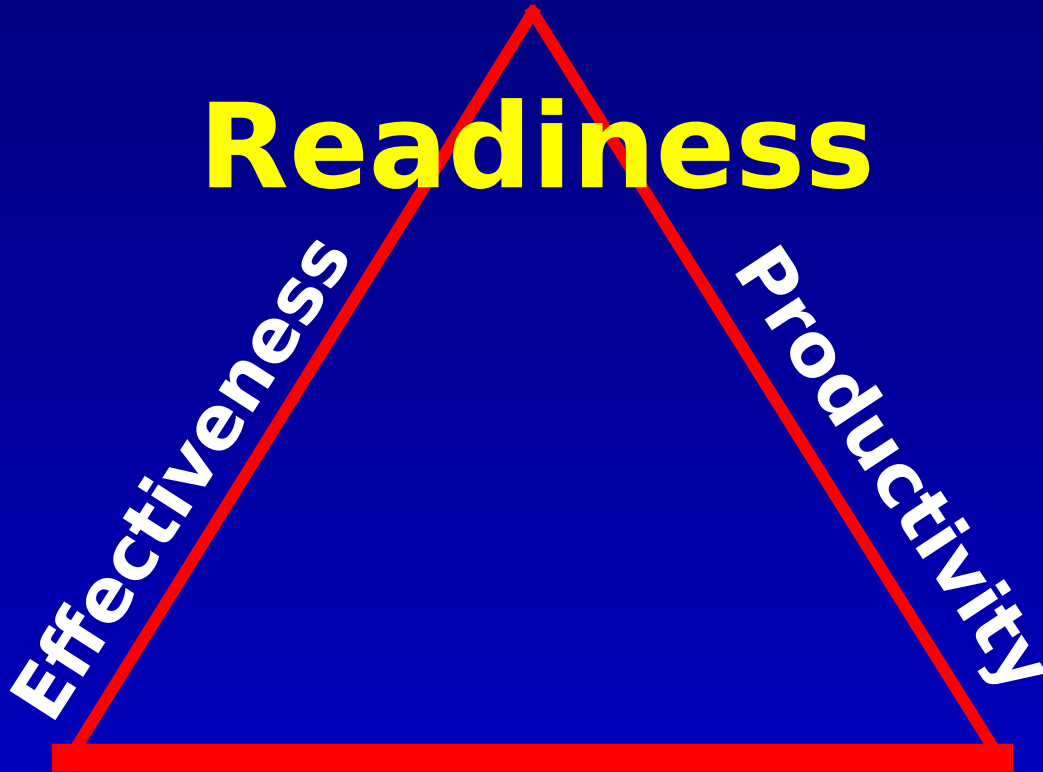
Dental Health

Readiness

Effectiveness

Productivity

QUALITY



Navy Dentistry Metrics

You may not make every shot that you take

**But, you will miss 100% of the shots you don't
take!**

**Have you taken all the shots you should to
achieve:**

Dentally Healthy Sailors and Marines?!